How to reset your password

Go to the Account Recovery link on one of the following Login portals:

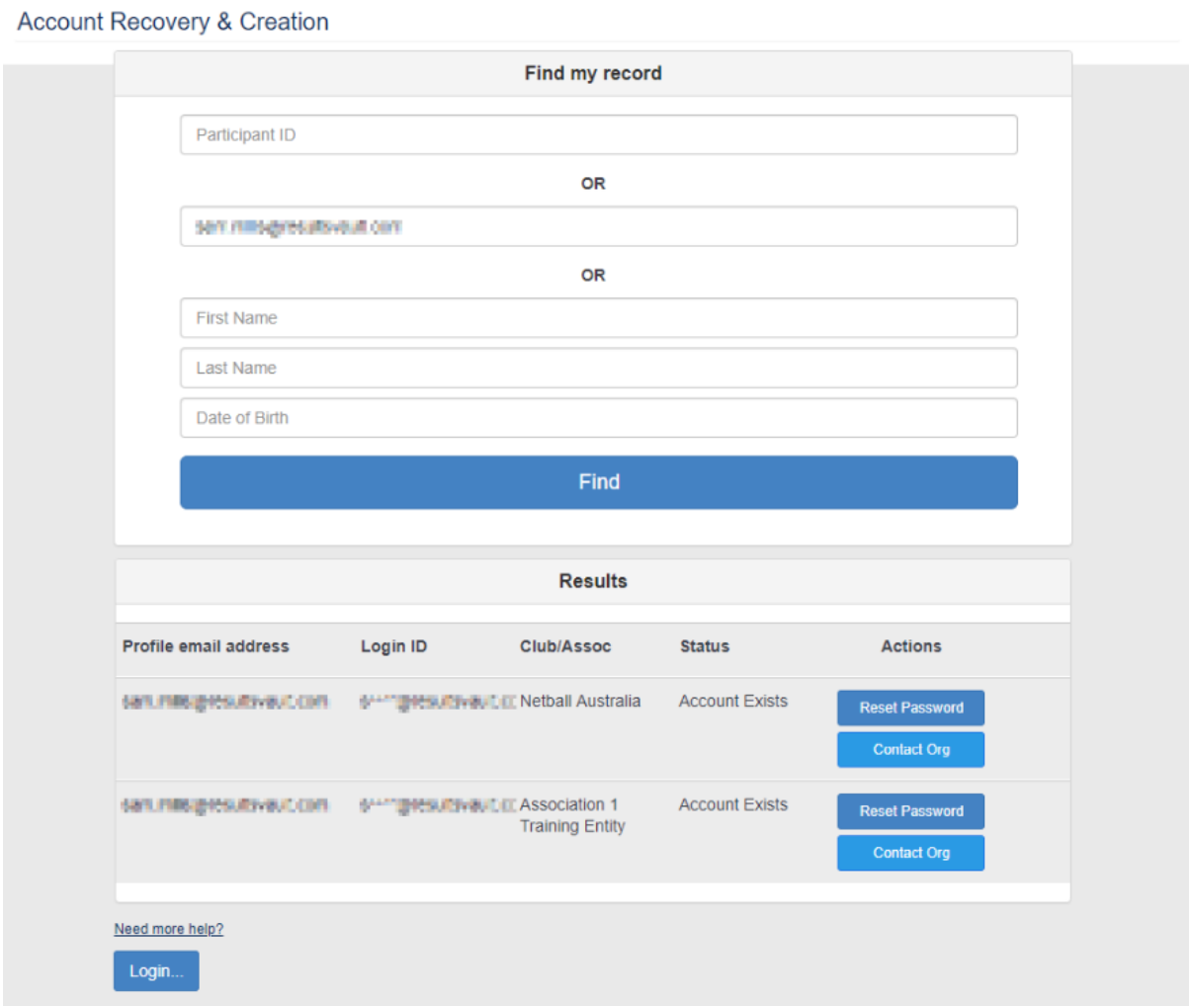
- MyNetball
- All other ResultsVault Sports

Follow the below steps to reset your password via an email. Alternatively, if you don't have access to that email address, you can also reset your password following the prompts via text.

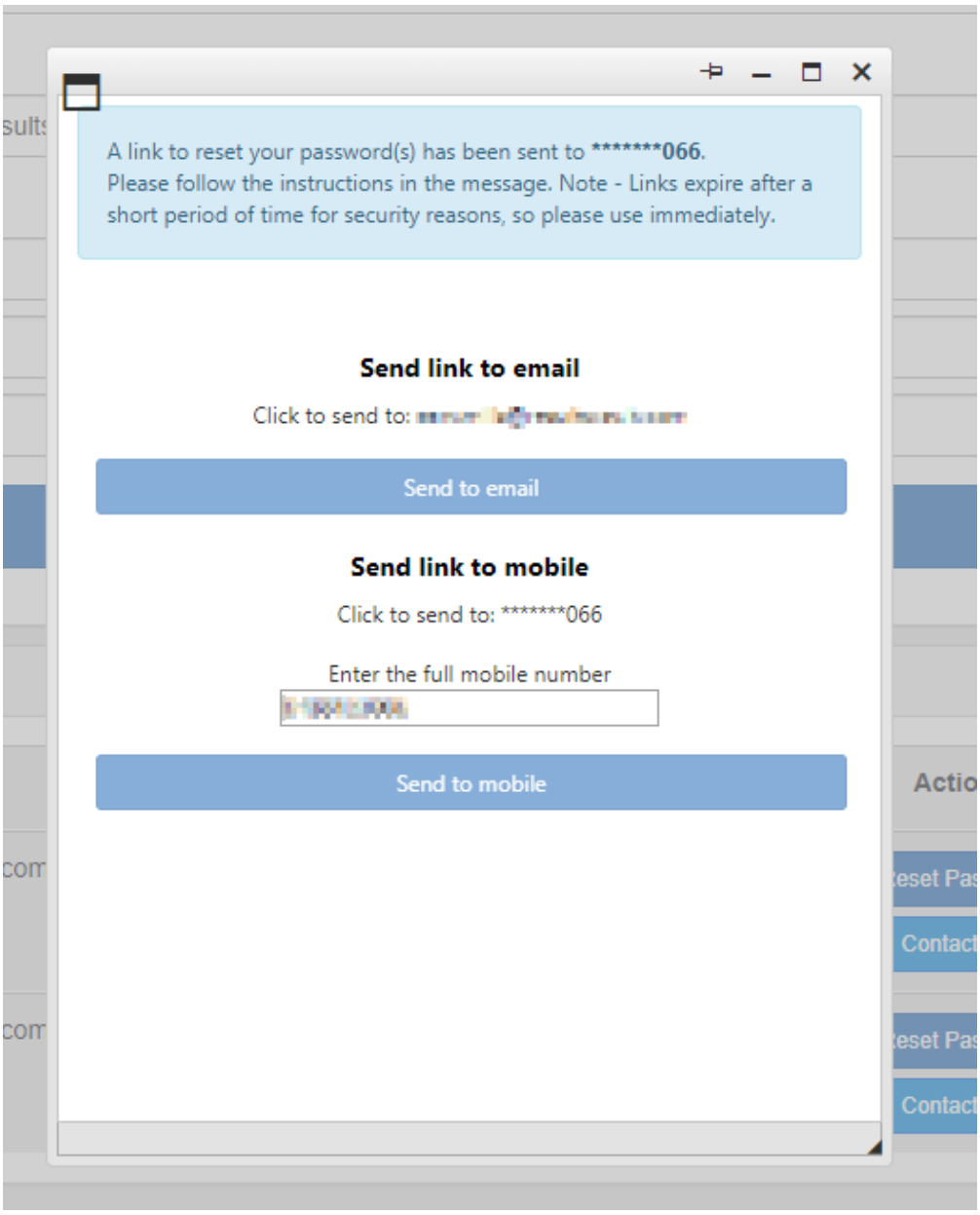
Please note - if you do not have a Login ID and see a 'Create Login' button during account recovery, you will need to do this first before resetting your password.

1. Go to the Account Recovery and Creation page on MyNetball: https://mynetball.resultsvault.com/common/pages/noauth/AccountRecovery.aspx?misc=doIpku1D8oKQImY66XEQB9muRdpkw%2fJs%2fvAecXWTyjY%3d

2. Search for your record by Participant ID, email, name or DOB and click on 'Reset Password'.



3. Select 'Send to email' button. The listed email address will then be sent a link to reset your password.



4. If you don't have access to that email, select the 'Send to mobile' button. You'll then receive a text message with a link to the reset password page.

