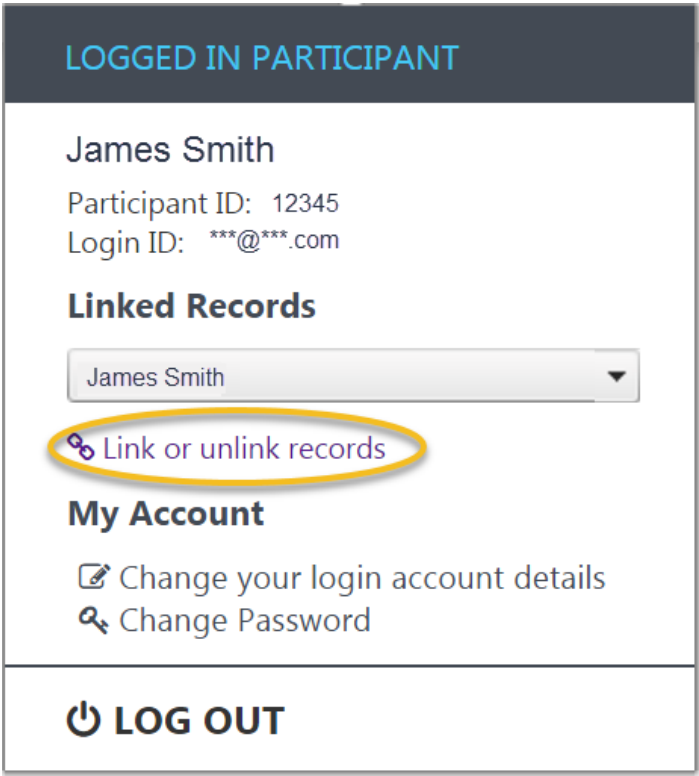


How do I unlink an account from my login account?

When logged into the Player Portal, you can **unlink** accounts that are no longer required to be linked (such as children who have their own email address) by:

- Go to [Link or unlink records](#) via your name dropdown in the header



- Linked participants are displayed for your account
- Select Unlink on a linked account to unlink it. You can unlink accounts at any time.

Linked Participants

You can **link** accounts that use your Login email (such as other family members) by searching for other records to Link.

You can **unlink** accounts that are no longer required to be linked (such as children who have their own email address) by selecting Unlink on a linked account.

Participant ID	Name	Sport	
12345	James Smith	Netball	🔗 Unlink...
23456	Mary Smith	Netball	🔗 Unlink...

🔍 Search for other records to Link...

You can unlink an account in two ways:

- Unlink and provide a NEW email address for that account, so that it can be managed separately from yours.
- Unlink and leave the account in the system as is. This allows you to re-link the account if the email address on the account remains the same as yours.



Unlink Participant

There are two options when unlinking an account:

- ☒ Unlink this person's record from your account and allow them to establish their own Login account, separate from yours, using a new email address.

By providing a new email address for this record, you will allow this person to establish their own Login using the new email address.

Please ensure you provide the correct new email address as we will use this to send a request to establish their own login account.

New email address for Participant :

Confirm

- ☐ Unlink this person's record from your account and keep the email address for this person as is.

You will be able to re-link this person to your account again if you choose, provided the person retains your email address on their profile.

Cancel

Proceed