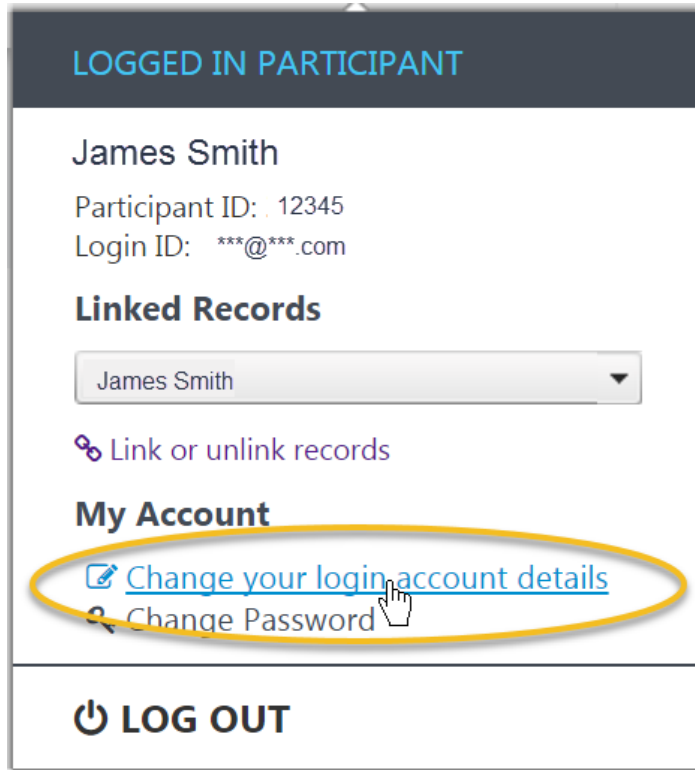


How do I update my Login email to a new email address?

You can update your Login email by:

1. Logging into your Player Portal and selecting [Change your login account details](#) on the header bar in your name dropdown.



The screenshot shows the 'LOGGED IN PARTICIPANT' header bar. Below the title, the user's name 'James Smith' is displayed, followed by 'Participant ID: 12345' and 'Login ID: ***@***.com'. A dropdown menu is open, showing 'James Smith' as the selected item. Below the dropdown, there are two links: 'Link or unlink records' and 'Change your login account details'. The 'Change your login account details' link is circled in yellow, and a hand cursor is pointing at it. Below the links, there is a 'LOG OUT' button.

2. Entering (and confirming) your new email and selecting **Update**.

User Details

Change My password

[Change my Password](#)

Change my login email

Login ID

@.com

New Login Email

Confirm New Login Email

Update



Be sure to check your new details carefully to ensure you are entering in your new email details correctly.

3. You should then receive an email to verify your new login email.



Follow the email link to verify your new account login email. Your new email address will not take effect until this verification step has been completed.

If you do not receive the verification email, you should check that you entered in the correct new email address.

Other reasons why you may not have received the email:

- The verification email is in your Junk Mail folder. Please check this first before contacting support.
- Your mailbox is full, so you can't receive any more emails. You'll need to clean up your mailbox before being able to receive your verification email.

If the email address you entered is correct and you haven't received the verification email within 2 hours, please [contact Support](#).